

Anthony F. Jones

Objective

Looking for a career opportunity with an organization that can capitalize on my customer service experience as a Disney Cast Member and provide for growth potential.

Experience

July 2013 to Present	Davis Park Harbor Store	Davis Park, NY
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General Store Help

- Assisted with day to day operations of Grocery Store, Deli Counter and Snack Bar.
- Waited on Customers, prepared and cooked food orders, stocked shelves.
- Assisted with morning store opening and evening store closing.
- Took delivery and inventory of items arriving via Ferry.

May 2011 to July 2013	Walt Disney World Resort	Lake Buena Vista, FL
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Merchandising Cast Member - Yacht and Beach Club Resort

- Responsible for handling relief coordinator functions.
- Trained in the operations of point of sale, floor stocking, inventory control and cash handling.
- Train new Cast Members in operational procedures.
- Extensive guest relations including in store and room delivery.

Oct. 2010 to Jan. 2011	Best Buy	Patchogue, NY
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Sales Associate

- Relationship selling of products, services and solutions to retail customers.
- Attended product and sales training.
- Utilized on-line resources, tools and peer knowledge to self train.

May 2009 to Sep. 2010 (Summers)	Town of Brookhaven	Davis Park, NY
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Senior Dock Master

- Provided services to Constituents using Town Marina for boating purposes.
- Collected fees from boaters based upon residency and length of stay.
- Tallied daily reports based upon collection fees.
- Responsible for several thousand dollars of receipts on a daily basis.
- Helped developed efficient methods for collecting dock fees.
- Trained new Dock Masters as they were hired.
- Insured that bathrooms were clean and that garbage receptacles were maintained.

Feb. 2010 to May 2010	Walt Disney World Resort	Lake Buena Vista, FL
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Attractions Cast Member – Mission Space - EPCOT

- Interacting with Park Guests during loading and unloading of Mission Space Attraction.
- Operating and monitoring sophisticated ride systems.
- Memorizing and delivering lengthy narrations on a microphone to large groups.
- Monitoring Guest flow and providing a safe Guest experience.

Education

Aug. 2009- Dec. 2013	Suffolk County Community College	Selden, NY
Aug. 2011- May 2013	Valencia Community College	Orlando, FL

Honors and Activites

Eagle Scout	Boy Scouts of America	December 2008
Volunteer Fire Fighter	Davis Park Fire Department	Jan 2009 to April 2011